TENDER DOCUMENT FOR SUPPLY AND INSTALLATION OF COMPUTER HARDWARE AND OTHER EQUIPMENTS UNDER CAL PROGRAMME


LAST DATE AND TIME OF SUBMISSION OF BIDS : 11 March, 2011 till 01.00 p.m.

DATE AND TIME OF OPENING THE BIDS -
(a) Technical bid 11 March, 2011 at 02.00 p.m.
(b) Financial bid 12 March, 2011 at 02.00 p.m.

ADDRESS AT WHICH THE BIDS ARE TO BE SUBMITTED :
STATE PROJECT DIRECTOR,
STATE PROJECT OFFICE,
NANOORKHERA, TAPOVAN MARG, RAIPUR,
DEHRADUN-248001 (UTTARAKHAND)
PHONE NO-0135- 2781941, 42, 43
FAX- 0135- 2781942

E-MAIL ADDRESS : uadpep@vsnl.net

PRE-BID CONFERENCE : 21 February, 2011, 11:30 a.m. at
State Project Officer, SSA Uttarakhand

BID DOCUMENT-

SERIAL NO: ................................. APPLICATION FEE : `2250/-
(Non refundable)

ISSUED TO: ................................. (Including VAT 12.5%)

SIGNATURE
TENDER INVITATION

Tender to Supply Computer Hardware and other Equipments under Computer Aided Learning Programme.

Sealed tenders in two bid system are invited for supply and installation of Computers and other equipments in 1040 Upper Primary schools (80 Schools per district) in all 13 district of Uttarakhand from OEMs or Registered and Nominated National Distributers of OEMs with FOR destination. Detailed Terms and Conditions of the tender along with the application form are herewith attached with this document.

1. Application fee for the tender document including the VAT will be ₹ 2250/- (Rupees Two thousand Two Hndered Fifty only).

2. Tenderers can download the tender document from http://gov.ua.nic.in/ssaua/ under the link CALP Tender or get it from the State Project Office, Nanoorkhera, Tapovan Marg, Raipur, Dehradun. Application fee ₹ 2250/- will compulsorily be submitted with the tender document in the form of Demand Draft payable at Dehradun, favoring the State Project Director, SSA, Nanoorkhera, Dehradun, in case it is downloaded from the website.

3. The last date to submit the tender is 11 March, 2011, 01.00 p.m. Tenders can be submitted through Courier/Registered Post or directly in the State Project Office, Nanoorkhera, Tapovan Marg, Raipur, Dehradun. Tenders submitted/Received after the above stated date and time will not be accepted in any condition. The envelope has to be labeled ‘Tender – Computer Purchase –CALP, TENDER NOTICE NO./SPO/COMP-PUR/2010-11 DATED.............. and name of the equipment/work for which tender is to be submitted.

4. A pre-bid conference for the above tender will be held on 21 February, 2011 at 11:30 a.m. at the State Project Office, Nanoorkhera, Tapovan Marg, Raipur, Dehradun, Uttarakhand.

5. The ‘Technical Bid’ will be opened by the ‘Technical and Purchase Committee’ headed by the State Project Director, SSA – Uttarakhand in the Meeting hall of the State Project Office, Nanoorkhera, Dehradun in the presence of the willing Tenderers or their authorized Agents on 11 March, 2011 at 02:00 p.m.

6. The ‘Financial Bids’ of the technically qualified bidders will be opened by the ‘Technical and Purchase Committee’ headed by the State Project Director, SSA – Uttarakhand on 12 March, 2011 at 02:00 p.m. Tenderers, who qualify the ‘Technical Bid’ or their authorized agents, can also participate.
Detailed Terms and Conditions of the Tender to Supply Computer Hardware and other Equipments under Computer Aided Learning Programme.

Scope of Work

School shall be taken as a unit for supply and installation of computer and other equipments. Three types of hardware units are to be supplied and installed as per the details given below-

Part-I:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Details of hardware for each school</th>
<th>No. of Schools</th>
<th>Total Units</th>
<th>Earnest Money (in `)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>02 Desktop with Windows 7 &amp; M.S. Office (Under PIL)</td>
<td>416</td>
<td>832</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>02 Desktop with OS Linux (any flavor of Linux) with Open Office</td>
<td>104</td>
<td>208</td>
<td>6,60,000/-</td>
</tr>
<tr>
<td>3.</td>
<td>01 UPS (650 VA, 30 Min. Backup, Battery 7AHx2, Input V-140V to 280V, Output V-230V+1%)</td>
<td>520</td>
<td>520</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>01 Laser Printer(20 PPM or Higher)</td>
<td>520</td>
<td>520</td>
<td></td>
</tr>
</tbody>
</table>

Part-II:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Details of hardware for each school</th>
<th>No. of Schools</th>
<th>Total Units</th>
<th>Earnest Money (in `)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>01 Desktop with Windows 7 &amp; M.S. Office (Under PIL)</td>
<td>195</td>
<td>195</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>01 UPS (500 VA/84VAH, Line interactive UPS with AVR for single phase AC 160V to 280V input.</td>
<td>195</td>
<td>195</td>
<td>1,50,000/-</td>
</tr>
<tr>
<td>3.</td>
<td>01 LCD 40&quot; TV/ Monitor with compatibility with Computer &amp; Equipments</td>
<td>195</td>
<td>195</td>
<td></td>
</tr>
</tbody>
</table>

Part-III:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Details of hardware for each school</th>
<th>No. of Schools</th>
<th>Total Units</th>
<th>Earnest Money (in `)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>03 Desktop with Windows 7 &amp; M.S. Office (Under PIL)</td>
<td>221</td>
<td>663</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>03 Desktop with OS Linux (any flavor of Linux) with Open Office</td>
<td>104</td>
<td>312</td>
<td>6,33,000/-</td>
</tr>
<tr>
<td>3.</td>
<td>03 UPS (500 VA/84VAH, Line interactive UPS with AVR for single phase AC 160V to 280V input.</td>
<td>325</td>
<td>975</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>01 Laser Printer(20 PPM or Higher)</td>
<td>325</td>
<td>325</td>
<td></td>
</tr>
</tbody>
</table>
Details of Computers and other equipments to be supplied (district-wise) –

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>District Name</th>
<th>Desktop with Windows 7 &amp; MS Office (Under PIL)</th>
<th>Desktop with OS Linux (any flavor of Linux) &amp; Open Office</th>
<th>Printer</th>
<th>UPS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Almora</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>2</td>
<td>Bageshwar</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>3</td>
<td>Chamoli</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>4</td>
<td>Champawat</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>5</td>
<td>Dehradun</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>6</td>
<td>Haridwar</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>7</td>
<td>Nainital</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>8</td>
<td>Pauri</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>9</td>
<td>Pithoragarh</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>10</td>
<td>Rudraprayag</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>11</td>
<td>Tehri</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>12</td>
<td>Udham Singh Nagar</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td>13</td>
<td>Uttarkashi</td>
<td>130</td>
<td>40</td>
<td>65</td>
<td>130</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>1690</strong></td>
<td><strong>520</strong></td>
<td></td>
<td><strong>845</strong></td>
<td><strong>1690</strong></td>
</tr>
</tbody>
</table>

Note- List of Schools will be provided by District Project Officer, SSA of concerned district to the selected bidder after the finalization of Tender process.
<table>
<thead>
<tr>
<th>SN</th>
<th>Name Of Item</th>
<th>Particulars of Hardware</th>
<th>Configuration</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Desktop Computer- (520 With Linux (any flavor of Linux) with Open Office &amp; 1690 with Windows 7 MS Software Total=2210)</td>
<td>Intel Core 2 Duo E7500, 2.8 GHz or higher, 3 MB L2 Cache and 1066 MHz FSB OR AMD PHENOM II X2-555-3.1GHz/6MB L3 cache or higher</td>
<td>4</td>
</tr>
<tr>
<td>1</td>
<td>CPU</td>
<td>Intel G41 or Higher / n Vidia Gforce 7 series or better OR AMD 7 series / n Vidia Gforce 7 series or better</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Chipset</td>
<td>2 GB DDR3 or better upgradeable to 4 GB OR 2 GB-DDR 2 800MHz Expandable to 4GB</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Memory</td>
<td>LAN GIGABIT Port; Intel GMA 4500 xpress chipset Graphic or better, integrated vi District Project Officer, SSA</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>LAN</td>
<td>250 GB 7200 rpm serial ATA HDD or Higher</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Hard Disk</td>
<td>Min17” TFT Digital Color Monitor</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Monitor</td>
<td>Minimum 104 Keys</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Keyboard</td>
<td>Optical Mouse</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Mouse</td>
<td>4 Nos (2 Nos 5.25 Inches for optical media drives and 2 Nos 3.5 inches for Hard Disk Drives</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Bays</td>
<td>6 USB Ports (with atleast 2 in front), audio ports for microphone and headphone in front</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Ports</td>
<td>Micro Tower ATX / Mini/Desktop</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Cabinet</td>
<td>8x or better DVD RW</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>DVD RW</td>
<td>WINDOWS 7 M S software (Windows 7 with MS Office) required in PIL Programme of Microsoft</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Operating System &amp; Office</td>
<td>Linux (any flavor of Linux) with Open Office</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Power Management</td>
<td>Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Computer Speakers</td>
<td>5w rms 1+1 Multimedia Speakers, Power Source-AC220V-50Hz</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Antivirus</td>
<td>Preloaded</td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Laser Printer (845)</td>
<td>20 PPM or Higher</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>UPS (520)</td>
<td>650 VA, 30 Min. Backup, Battery 7Ahx2, Input V-140V to 280V, Output V-230V+10%</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>UPS (1170)</td>
<td>500 VA/84VAH, Line interactive UPS with AVR for single phase AC 160V to 280V input.</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>LCD 40” TV/ Monitor with compatibility with Computer &amp; Equipments</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Instructions Regarding the Equipments–

1. Tenders will be accepted for supply and installation of computers and other equipments as a unit in school as given in scope of work. Tender for single item will not be accepted.

2. The total work is distributed among three parts. A tenderer can bid for one or more than one part.

3. Tenderers bidding for any part of the work will compulsorily have to submit tenders for the entire/whole job of that part.

4. Selection of Bidders (Lowest One) will be compared on the basis of ‘Total Cost’ given in the ‘Financial Bid’ by the Bidders. The bidders will have to give rates and total cost (Separately for each equipment) as in the format given in ‘Financial Bid’ (Annexure – B).

5. All the softwares are required to be supplied along with their licenses. Successful bidder would provide the desktops after installing the Operating System and Office (MS Office with OS Windows 7 under ‘PIL Programme of Microsoft’ and Open Office with Any flavor of OS Linux) with support of Five Years.

6. Licenses of all hardware and software should be in the name of State Project Director, SSA Uttarakhand.

7. Any assembled/duplicate equipment will not be accepted. In case of any assembled/duplicate equipment supplied, the bidder will be black listed and debarred to do any business with the department in future and his/her Security Money/Performance Guarantee will be forfeited.

8. The successful bidder will have to provide a certificate issued by the Head Master of each school regarding the supply, installation and functioning of all equipments in the school before asking for the payment from the DISTRICT PROJECT OFFICER, SSA of the concerned district.

9. Registered and Nominated National Distributers of OEMs will have to submit the Certificate, issued by the concerned OEM certifying that the Registered Distributor will assure the service support and quality of the equipments.

10. To ensure the quality of equipments, there will be the provision for third party inspection. If third party report against the quality of equipments receive, provisions made by the State Project Director, SSA Uttarakhand for penalty and any other legal actions will be accepted by the concerned bidder/supplier.

11. The meaning of warrantee would be as following:

“The vendor shall provide to the department free maintenance service from the date of the installation of the equipment which shall include preventive maintenance, repair/replacement and free provision of spares, parts, kits, equipments excluding consumables as and when necessary from the date of satisfactory commissioning of the equipment by the vendor and the satisfactory acceptance by the school.” The condition also applies towards system software and application packages delivered by the vendor along with the system.
I- **Main Terms & Conditions of the tender:**

1. A tender with any condition will be cancelled.

2. The Tenderer will submit the ‘Technical Bid’ in the Annexure – A and ‘Financial Bid’ in the Annexure – B which are available in the Part – II of this document. The tenderer will put his/her signature under the seal of the company/firm on the every page of the ‘Technical Bid’ (Annexure – A) and ‘Financial Bid’ (Annexure – B).

3. The envelops of Technical bid, Financial bid and Earnest Money should be duly sealed and kept in a single sealed envelop.

4. ‘Technical Bid’ (Annexure – A) and ‘Financial Bid’ (Annexure – B) will be placed in different envelops clearly specifying the Technical Bid or Financial Bid with the same address of the tender. These two envelopes will be kept in one single envelop clearly specifying bid for supply and installation of computer hardware and other equipments under cal programme with the name and address of the bidder.

5. The envelop of Tender Fee containing the Demand Drafts of Tender Application Fee of `2250/- (‘Two Thousand Two Hundred and Fifty Only) and VAT (12.5%) in favor of The State Project Director, SSA Uttarakhand, Dehradun should be duly labeled as ‘Tender Fee’, and kept in the envelop of ‘Earnest Money’.

6. The tenderer will quote the rates of the equipments in the given format in Annexure ‘B’ (Financial Bid). Price for FOR Destination charges, Sales, Excise and other Taxes, 5 years’ onsite warrantee charges will be given separately.

7. Earnest Money valid for a period of 90 days from the date of opening of the bids as described in the “Scope of Work of this tender document will be deposited in the form of Demand Draft/FDR/Bank Guarantee in favor of The State Project Director, SSA Uttarakhand, Dehradun, in a separate envelop. As a bidder can bid for one or more than one part, the E.M.D will be deposited accordingly.

8. The successful bidder have to deposit 08% sum of the total cost of the Tender quoted as Performance Guarantee at the time of signing the MOU/the work order through Demand Draft/ Banker’s Cheque/ FDR/Bank Guarantee valid for a period of 5 years from the date of supply of the hard work in favor of the State Project Director, SSA Uttarakhand, Dehradun. This Security Money/Performance Guarantee will be returned after 5 years/ completion of warranty period of the work and equipments.

9. It is necessary to qualify the technical bid before comparing and evaluating the financial bid of the tenderers. Financial Bids (As per Annexure – B) will be compared and evaluated of only for those tenderers who qualify the ‘Technical Bid’.

10. In any case or condition, if it would not be possible to open the Financial Bids on the pre decided date, the bidders who will qualify the ‘Technical Bid’ will be informed by the Tender committee about the next decided date of the opening of the ‘Financial Bid’.
11. In work experience, the name of the state where work has been done and names and numbers of offices/organizations should be given as per the Format provided in the ‘Technical Bid’.

12. The Buyer has the right to ‘Pre Dispatch Delivery System Inspection (PDI) of the equipments’ supplied by the supplier. The last inspection will be done by the Buyer after the establishment of equipments in schools.

13. The successful bidder/bidders will be responsible to establish/installation of all the equipments in the selected schools. List of the schools will be provided by District Project Officer, SSA of concerned district.

14. The successful bidder will have to sign an MOU (Memorandum of Understanding) according to the rules on a Stamp Paper for ` 100/- (Rs One Hundred) purchased in Uttarakhand. The person, who will sign the MOU will have to present ‘Authorization Letter/Power of Attorney’ from the concerned OEM or registered and Nominated National Distributor of OEM.

15. The concerned District Project Officer, SSA (The District where the selected schools are situated) will release the Work Order to the successful bidder. The date of MOU/Release of Work Order will be provided to the successful bidders on the date of final selection for the tender. The successful bidder will have to sign the MOU with the DPOs of concerned Districts and Receive the Work Orders. The Successful bidders will have to submit the Performance Guarantee before signing the MOU/Receiving the work order. If the successful bidder will not be able to sign the MOU on the given date and time, his/her selection for the tender may be cancelled and the bid security (EMD) may be forfeited.

16. ‘Performance Guarantee’ will be returned if:
   a) The bidder will accomplish the assigned work within the given time.
   b) The bidder will accomplish the work according to the pre-decided norms, quality of the equipments and work and Terms and conditions of the tender and Agreement.
   c) The bidder will present the certificate issued by the District Project Officers, SSA of concerned district at the State Project Office, SSA, Nanoorkhera, Dehradun, Uttarakhand.

17. ‘Work/Supply Order’ may be given to the successful bidder/bidders in parts and number of equipments can be reduced or increased.

18. With in 60 days of the issuing of work order the successful bidder will present a ‘Final Acceptance Certificate’ (Annexure–E) issued by all the Head Masters where equipments will be supplied and installed in the concerned district, expressing “No defect or problem has been noticed after the installation of equipments and all equipments are working smoothly. The supplier has provided his/her contact details in case any complaint regarding the equipment is to be registered during the warrantee period.” The bidder has to install the entire unit in the school and to get a installation
report from the Head Master and submit the installation reports to the concerned District Project Office.

19. After the verification and satisfaction the DPO will make payment of 80% of the value of work within 30 days of submission of bills along with the installation records. Remaining 20% Payment will be done within 90 days on the satisfactory report of ‘Qualitative Inspection of the equipments’ by Third party.

20. All questions and disputes relating to this tender shall be presented before the Secretary education, Government of Uttarakhand for judgment and decision shall be accepted by both parties.

21. In case of judicial dispute, the venue will be the court situated in Dehradun, Uttarakhand.

22. The State Project Director, SSA, Uttarakhand reserves the right to accept or reject the tender in full or part.

23. The Tender Committee reserves the right to negotiate.

24. If the successful bidder is found defective or fails to fulfill the requirements of the tender, his/her EMD will be forfeited and any of his/her claims will not be accepted.
IV. Technical Bid (Annexure – A):

Documents/Certificates to be submitted along with the Application for the Tender:

1. Registered and Nominated National Distributers of OEMs will have to submit the Certificate of Registration and Nomination issued by the concerned OEM issued in the Letter Head of the concerned OEM in his/her favor along with the Tender Application Form.

2. Registered and Nominated National Distributers of OEMs will have to submit the Certificate issued by the concerned OEM certifying that the Registered Distributor will assure the service support and quality of the equipments.

3. OEMs/Registered and Nominated National Distributers of OEMs will have to assure the service support for equipments supplied by them at least one each at divisional level i.e. Garhwal and Kumaun. They will have to provide the list and details of their service centers. In case any OEM/Registered and Nominated National Distributor of OEM does not have such service centers at the time of submitting the tender, he/she will have to submit an affidavit duly attested by Notary ensuring that he/she (The Bidder) will establish service centers at division level in the state of Uttarakhand within 60 days from the date of work order/MOU. If the Bidder will not be able to establish the service centers in each divisional level (Garhwal and Kumaun) of Uttarakhand, the Performance Guarantee of the firm may be forfeited.

4. The person, who will sign the Tender Application Form, will have to submit Authorization Letter issued in his/her favor on the letter head of the OEMs or Registered and Nominated National Distributers of OEMs along with the tender application form.

5. The person who participates in the Bid Opening will have to submit the Authorization Letter (Annexure – C) issued in his favor by OEMs or Registered and Nominated National Distributers of OEMs to attend the Opening of the Bid.

6. The bidder will have to submit Annual Turn Over for the last two years (2008-09 and 2009-10) duly certified by a Registered Charted Accountant.

7. Minimum Turnover for each part of the work for One year should be as the following:
   a) Part-I : 327 Lacs
   b) Part-II : 140 Lacs
   c) Part-III : 330 Lacs

8. Bidders will have to attach the True copy (legible and duly attested) of the Income Tax Return (mentioning the Permanent Account Number) for the last two years (2008-09 and 2009-10). Duly attested photocopy of PAN card has to be attached.

9. Trade Tax/VAT Registration and Certificate of payment of the Taxes should be attached with the technical bid.

10. Bidders will have to submit an Affidavit duly attested by Notary which will contain the following description:-
a. The bidder does not have any legal conflict with any of the Government Departments.
b. All the information given for the tender is right and just in all respects and any information that was supposed to be given has not been kept concealed. If any information has been kept concealed, the legal proceedings of the department will be accepted by the bidder.
c. The bidder has neither been black listed in any state of India nor his/her earnest/security money been forfeited.
d. The OEMs whose products will be supplied and installed by the bidder have neither been black listed in any state of India nor his/her earnest/security money been forfeited.

11. Bidders will have to attach the certified Balance Sheet of the past two Years (2008-09 and 2009-10).

12. Bidders who have ever been black listed by State/Central Government departments and organizations are not eligible to participate in this tender and such bids will be summarily rejected.

13. Bids containing Products of black listed companies will also be rejected.

14. Tender applications will be accepted only on the prescribed formats available at State Project Directorate, SSA Uttarakhand, Nanoorkhera, Tapovan Marg, Raipur, Dehradun or downloaded from [http://gov.ua.nic.in/ssaua/](http://gov.ua.nic.in/ssaua/) under the link CALP Tender. All the information should be clear and legible. Attachments should be attached in the order of serial numbers of the tender application form. Any point that is not concerned with the bidder should be struck out.

15. The successful bidder will have to provide onsite warrantee for 5 years on all equipments supplied and established by him/her.

16. Bidders will have to accept all the terms and conditions otherwise tender application will not be accepted.

V- **Financial Bid (Annexure – B):**

1. The envelope containing ‘Financial Bid’ should be labeled ‘Financial Bid’.

2. ‘Rate of the Tender’ should be given (Hand written or Typed) neatly and clearly both in Numerical Digits and in Words in the prescribed format (Annexure – B) duly attested and signed by the bidder with seal.
VI- Provision of Penalty:

1. All equipments should be supplied and installed by the successful bidder in the selected schools within 60 days from the date of ‘Purchase Order’.

2. If the supplier (Successful Bidder) supplies less numbers of equipments than the numbers given in the ‘Work Order’, two times of the rate/price of the equipments not supplied by the bidder shall be deducted while making the final payment to the bidder.

3. Provision of Penalty, for supplying and installing the equipments after 60 days from the date of issuing of the ‘Work Order’, will be as follows:
   a) 0.5 % of the Rate of the equipments supplied and installed within 1 to 5 days shall be deducted while making the final payment to the supplier.
   b) 1 % of the Rate of the equipments supplied and installed within 6 to 15 days shall be deducted while making the final payment to the supplier.
   c) 2 % of the Rate of the equipments supplied and installed within 16 to 30 days shall be deducted while making the final payment to the supplier.
   d) In the condition of delay in the supply and installation of equipments after 30 days, security money of the supplier (Successful Bidder) shall be forfeited and the firm will be Black Listed.

4. Regarding any complaint about any equipment during the warrantee period, from any school, District Project Officer, SSA of concerned district will have to assure the registration and rectification of complaint. The Second Party (The Supplier) will have to resolve the problem within 07 (seven) days from the date of receiving complaint through telephonic call or in-written.

(SOWJANYA)
State Project Director
SSA Uttarakhand, Dehradun
Part – II
Technical Bid to equip Upper Primary Schools of Uttarakhand under ‘CALP’
Technical Bid
Annexure – A

1. Name of the Tenderer/Firm .................................................................
   (In case National Distributer is bidding, attach the attested true copy of Registration
   and Nomination Certificate issued by OEM)

2. Registered Address of the Tenderer .....................................................

3. Phone Nos.  Office ...................... Mob. ...........................................

4. Year of Registration ..............................................................................

5. Details of Branches (Address and Telephone Numbers) .................

6. Details of Service Centers in Uttarakhand ........................................
   (Attach List of the Centers with Address and Telephone Nos. In case the successful bidder
does not have service centers at divisional level (Garhwal and Kumaun) at present, attach the
Affidavit duly attested by Notary ensuring that the Successful bidder will ensure the
availability of service center in Uttarakhand (atleast one in each division) within 60 days from
the date of release of the work order/MOU.)

7. Details of Service support and Quality of Equipments......................
   ...........................................................................................................
   (In case the Registered and Nominated National Distributor of OEM, attach the certificate
issued by the concerned OEM ensuring the service support and quality of the equipment)

8. Permanent Account Number (PAN) ....................................................
   (Attach the Certificate of the Payment of Income Tax/Income Tax Return for last two years
2008-09 & 2009-10 and attested photocopy of PAN Card)

9. Registration Number of Legal Trade Tax/VAT .................................

10. Registration Number of Central Sales Tax/Trade Tax/VAT .............
   (Attach the Certificate of the payment of Legal Trade Tax/VAT)

11. Turn Over for the last two years 2008-09 & 2009-10 .....................
   (Attach the certificate issued by Charted Accountant and Annual Accounts for the last two
years 2008-09 & 2009-10)
12. Details of the work done during the last three years (2007-08, 2008-09 & 2009-10)

<table>
<thead>
<tr>
<th>Year</th>
<th>Name of the Government Department or Organization</th>
<th>Name of the State (where work is done)</th>
<th>Name of the Office</th>
<th>Contract No. and Date</th>
<th>Details of Contract</th>
<th>Rate/Price of the Contract</th>
<th>Duration of the Contract</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

Please attach a separate sheet if necessary.

13. Details of Earnest Money Deposit:-
   
   i. Demand Draft Number and Date ..............................
   
   ii. Amount Rupees ..................................................
   
   iii. Name of the Bank and Branch ..............................

14. Details of the Price of the Tender Application Form :-
   
   i. Demand Draft Number for Application Fee (with VAT) and Date ............
   
   ii. Amount Rupees ..................................................
   
   iii. Name of the Bank and Branch ..............................

15. Attach the Affidavit issued by a Notary stating as follows:-
   
   a. The Firm does not have any legal disputes with any Government Department of any state of India.
   
   b. All the information given for the tender is right and just in all respects and any information that was supposed to be given has not been kept concealed. If any information has been kept concealed, the legal proceedings of the department will be accepted by the bidder.
   
   c. The bidder has neither been black listed in any state of India nor his/her earnest/security money been forfeited.
d. The OEMs whose products will be supplied and installed by the bidder have neither been black listed in any state of India nor his/her earnest/security money been forfeited.
### Compliance of the Technical Specifications:

<table>
<thead>
<tr>
<th>S.N</th>
<th>Name Of Item</th>
<th>Particulars of Hardware</th>
<th>Configuration</th>
<th>Compliance Yes/No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Desktop Computer- (520 With Linux (any flavor of Linux) with Open Office &amp; 1690 with Windows 7 MS Software Total=2210)</td>
<td>(a) CPU</td>
<td>Intel Core 2 Duo E7500, 2.8 GHz or higher, 3 MB L2 Cache and 1066 MHz FSB OR AMD PHENOM II X2-555-3.1GHz/6MB L3 cache or higher</td>
<td>4</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(b) Chipset</td>
<td>Intel G41 or Higher / n Vidia Gforce 7 series or better OR AMD 7 series / n Vidia Gforce 7 series or better</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(c) Memory</td>
<td>2 GB DDR3 or better upgradebale to 4 GB OR 2 GB-DDR 2 800MHz Expandable to 4GB</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(d) LAN; VIDISTRICT PROJECT OFFICER, SSA</td>
<td>LAN GIGABIT Port; Intel GMA 4500 xpress chipset Graphic or better, integrated viDistrict Project Officer, SSA</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(e) Hard Disk</td>
<td>250 GB 7200 rpm serial ATA HDD or Higher</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(f) Monitor</td>
<td>Min 17” TFT Digital Color Monitor</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(g) Keyboard</td>
<td>Minimum 104 Keys</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(h) Mouse</td>
<td>Optical Mouse</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(i) Bays</td>
<td>4 Nos (2 Nos 5.25 Inches for optical media drives and 2 Nos 3.5 inches for Hard Disk Drives</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(j) Ports</td>
<td>6 USB Ports (with atleast 2 in front), audio ports for microphone and headphone in front</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(k) Cabinet</td>
<td>Micro Tower ATX / Mini/Desktop</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(l) DVD RW</td>
<td>8x or better DVD RW</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(m) Operating System &amp; Office</td>
<td>WINDOWS 7 MS software (Windows 7 with MS Office) required in PIL Programme of Microsoft</td>
<td></td>
</tr>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(n) Power Management</td>
<td>Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(o) Computer Speakers</td>
<td>5w rms 1+1 Multimedia Speakers, Power Source-AC220V-50Hz</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>(p) Antivirus</td>
<td>Preloaded</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Laser Printer (845)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>UPS (520)</td>
<td></td>
<td>650 VA, 30 Min. Backup, Battery 7AHx2, Input V-140V to 280V, Output V-230V+10%</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>UPS (1170)</td>
<td></td>
<td>500 VA/84VAH, Line interactive UPS with AVR for single phase AC 160V to 280V input.</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>LCD 40” TV/ Monitor with compatibility with Computer and equipments</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

17. Other Details .........................................................

Name and Signature of the Tenderer (With Stamp)
Place ..............................................................
Dated ..............................................................
Financial Bid
Annexure ‘B’

Items to be supplied as per the specifications given in the Tender Document under “Technical Specifications”

Name of OEM/ National Distributor of an OEM ……………………………
Address …………………………………………………………………………
Phone Nos:-
Office : …………………….
Mobile ……………………

**Description of Rate/Cost of Equipments/Work**

(Amount in `)

<table>
<thead>
<tr>
<th>Name of Item</th>
<th>Nos. of Equipments</th>
<th>Rate of One Item/Equipment/Job</th>
<th>Cost of All Equipments/Job (2 X 3)</th>
<th>Taxes</th>
<th>Total (4+5)</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
<th>Total Cost of Warranty</th>
<th>Total Cost of Tender (6+12)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>11</td>
<td>12</td>
<td>13</td>
</tr>
</tbody>
</table>

**Part : I**

- Desktop with Windows 7 & M.S. Office (Under PIL) 832
- Desktop with OS Linux (any flavor of Linux) with Open Office 208
- UPS (650 VA, 30 Min. Backup, Battery 7AHx2, Input V-140V to 280V, Output V-230V+1%) 520
- Laser Printer(20 PPM or Higher) 520

**Total**

**Part : II**

- Desktop with Windows 7 & M.S. Office (Under PIL) 195
- UPS (500 VA/84VAH, Line interactive UPS with AVR for single phase AC 160V to 280V input. 195
- LCD 40” TV / Monitor with compatibility with Computer & Equipments 195

**Total**
<table>
<thead>
<tr>
<th>Name of Item</th>
<th>Nos. of Equipments</th>
<th>Rate of One Item/Equipment/Job</th>
<th>Cost of All Equipments/Jobs (2 X 3)</th>
<th>Taxes</th>
<th>Total (4+5)</th>
<th>Description of Warranty (Year wise description should be given for all equipments/work as per Nos. of equipments/jobs given in Column No.2)</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
<th>Total Cost of Warranty</th>
<th>Total Cost of Tender (6+12)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Desktop with Windows 7 &amp; M.S. Office (Under PIL)</td>
<td>663</td>
<td></td>
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<tr>
<td>Desktop with OS Linux (any flavor of Linux) with Open Office</td>
<td>312</td>
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</tr>
<tr>
<td>UPS (500 VA/84VAH, Line interactive UPS with AVR for single phase AC 160V to 280V input.)</td>
<td>975</td>
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<td></td>
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<tr>
<td>Laser Printer (20 PPM or Higher)</td>
<td>325</td>
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<td>Total</td>
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</tbody>
</table>

Part : III

Name and Signature of the Tenderer
Designation With Stamp

Place ..................................................

Dated ..................................................
Authorization Letter

To
The State Project Director
Uttarakhand Sabhi Ke Liye Shiksha Parishad
Nanoorkhera, Tapovan Marg Dehradun, Uttarakhand

Sub: Authorization Letter for attending the Bid Opening.

Dear Sir/Madam,

With reference to your tender notice no. ........................................... dated................. for supply and installation of ................................................................. Mr./Miss/Mrs . ................................................................. is hereby authorized to attend the bid opening of the above tender on behalf of our Firm/Organization.

The specimen signature is attested below.

________________________________
Specimen signature of Representative

________________________________
Signature of Authorizing Authority

________________________________
Signature of Attesting Authority

________________________________
Name of Authorizing Authority
Annexure – D

Undertaking

To

The State Project Director
Uttarakhand Sabhi Ke Liye Shiksha Parishad
Nanoorkhera, Tapovan Marg Dehradun, Uttarakhand

Sub: Undertaking.

Dear Sir/Madam,

I, M/s ……………………………………………………….. am an OEM/Registered and Nominated National Distributor of ……………………….. OEM of ……………………………………equipment. I hereby declare that I shall supply all the equipments with onsite warranty for five years as defined in the tender document in the selected Upper Primary Schools of Uttarakhand (as per the list of schools) and execute all works in conformity with all the terms and conditions and technical specifications of all equipments as described in the tender document and that I shall be responsible to provide sufficient infrastructure, support and service engineers atleast at divisional level in Uttarakhand. I shall be fully responsible to accomplish the entire work of this tender and will supply and install all the equipments in time. All the information given by me in the ‘Tender Application Form’ is completely true and any information related to this work/tender has not been concealed. If any information is found false/incomplete/concealed, I shall be entirely responsible.

Sincerely

Name and Signature of the Tenderer

Place…………………………….  
Dated ………………………………. 
Final Acceptance Certificate

Dated ......................

It is certified that all equipments as per the list provided by the District Project Officer, SSA ................. (Name of District), have been supplied and installed in the school. No defect or problem in the functioning of equipments has been noticed after the installation of all equipments and all equipments are working smoothly. The supplier has provided the Name, Address, Telephone/Mobile Number and e-mail of his/her service centre nearest to the school.

Signature with Seal

Head Master
Name and address of the school
MEMORANDUM OF UNDERSTANDING

Format of the MOU (Memorandum of Understanding)/Agreement to equip Upper Primary Schools of Uttarakhand under CALP vide Tender No. ..........................................................
Dated ..................... after accomplishing the process of tender on dated ................. & .................................. by the State Project Directorate, SSA Uttarakhand and acceptance of all terms and conditions of the tender by the second party (Successful bidder).

Agreement

This agreement is made between District Project Officer, SSA, District ..................., Uttarakhand, (Herein after referred to as “first party”) and Mr/Miss/Mrs ....................... resident of ..................... on behalf of M/s ................................. (Herein after referred to as “second party”) today on ..................

THE AGREEMENT WITNESSETH AS FOLLOWS:

<table>
<thead>
<tr>
<th>Sl. No.</th>
<th>Name of Item</th>
<th>Qty.</th>
<th>Last date of supply and Installation</th>
<th>Place where Equipments are to be supplied and Installed</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Desktop with Windows &amp; MS Office</td>
<td>1690 NOS.</td>
<td>To be supplied and installed within 60 days from the date of release of ‘Work Order’</td>
<td>Upper Primary Schools of the Districts of Uttarakhand</td>
</tr>
<tr>
<td>2</td>
<td>Desktop with Any flavour of Linux (with support for 5 Years) with Open Office</td>
<td>520 NOS.</td>
<td>As above</td>
<td>As above</td>
</tr>
<tr>
<td>3</td>
<td>Laser Printer</td>
<td>845 NOS.</td>
<td>As above</td>
<td>As above</td>
</tr>
<tr>
<td>4</td>
<td>UPS (650 VA)</td>
<td>520 NOS.</td>
<td>As above</td>
<td>As above</td>
</tr>
<tr>
<td></td>
<td>UPS (500 VA)</td>
<td>1170 NOS.</td>
<td>As above</td>
<td>As above</td>
</tr>
<tr>
<td>5</td>
<td>LCD 40” TV/ Monitor with compatibility with Computer and equipments</td>
<td>195 NOS.</td>
<td>As above</td>
<td>As above</td>
</tr>
</tbody>
</table>

1. The second party (the supplier) shall accept all the terms and conditions of this tender document.

2. In case the second party (Supplier) fails to execute any commitment, the State Project Director, SSA Uttarakhand reserves its unfettered right to cancel the purchase order or deduct accordingly all losses incurred from any payments due to the second party (the Supplier).
3. The second party has to strictly abide with all the terms and conditions including service conditions (during the warranty period of equipments) mentioned in the tender document and Purchase/Work Order released in this regard.

4. The second party (The Supplier) will be responsible to supply and install all the above stated equipments within 60 days from the date of release of the ‘Work Order’.

5. That the second party will submit a judicial stamp paper costing ` 100/- issued from any Treasury of Uttarakhand for the agreement.

6. Details of Performance Guarantee.

<table>
<thead>
<tr>
<th>SN</th>
<th>Bank Draft/Banker’s Cheque/FDR/Bank Guarantee No.</th>
<th>Duration of validity</th>
<th>Date</th>
<th>Amount</th>
<th>Name of the Bank</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

7. ‘Performance Guarantee’ will be returned if:
   a. The bidder will accomplish the assigned work within the given time.
   b. The bidder will accomplish the work according to the pre decided norms, quality of the equipments and work and Terms and conditions of the tender and Agreement.
   c. The bidder will present the certificate issued by the Head Master of the selected Upper Primary School regarding the satisfactory completion of the work by the bidder during the warranty period of 5 years duly recommended by the District Project Officer of the concerned districts at the State Project Office, SSA Uttarakhand.

8. With in 60 days of the issuing of work order the successful bidder will present a ‘Final Acceptance Certificate’ (Annexure–E) issued by all the Head Masters where equipments will be supplied and installed in the concerned district, expressing “No defect or problem has been noticed after the installation of equipments and all equipments are working smoothly. The supplier has provided his/her contact details in case any complaint regarding the equipment is to be registered during the warrantee period.” The bidder has to install the entire unit in the school and to get a installation report from the Head Master and submit the installation reports to the concerned District Project Office.

9. After the verification and satisfaction the DPO will make payment of 80% of the value of work within 30 days of submission of bills along with the installation records. Remaining 20% Payment will be done within 90 days on the satisfactory report of ‘Qualitative Inspection of the equipments’ by Third party.

10. If the supply and installation of equipments will not be according to the prescribed Norms, Terms and Conditions, Legal Action will be taken and Performance Guarantee of the Second Party (Supplier) may be forfeited in total or partially in accordance with the losses incurred to the first party.
11. To ensure the quality of equipments, there will be the provision for third party inspection. If any report against the quality of equipments receive, provisions made by the State Project Director, SSA Uttarakhand for penalty and any other legal actions will be accepted by the concerned bidder/supplier.

12. All legal proceedings, if necessary, shall have to be lodged in the court situated at Dehradun, Uttarakhand only.

13. If a dispute of any kind whatsoever arises between The First Party (DPOs, SSA Uttarakhand) and The Second Party (The Supplier), during the execution of the work or after the completion of the work, the matter of dispute shall be placed before the Secretary Education Government of Uttarakhand for Arbitration and its judgment shall be accepted by both parties.

14. The Second Party (The Supplier) will submit an affidavit duly attested by Notary, certifying that “All equipments have been supplied and installed as per the numbers provided by the First Party and according to the specifications described in the tender document in all the selected schools. No equipment has remained to be supplied and installed”.

15. If the Second Party (The Supplier) supplies less numbers of equipments than pre decided numbers of equipments, two times of the rate/price of the equipments not supplied by him/her shall be deducted while making the final payment.

16. If it is proved or justified that the Second Party (The Supplier) has been Black Listed in any state of India or his/her Security Money/Performance Guarantee has been forfeited, Legal Action will be taken against the Second Party (The Supplier).

17. OEMs/Registered and Nominated National Distributors of OEMs will have to assure the service support for equipments supplied by them at least one each at divisional level i.e. Garhwal and Kumaun. They will have to provide the list and details of their service centers. In case any OEM/Registered and Nominated National Distributor of OEM does not have such service centers at the time of submitting the tender, he/she will have to submit an affidavit duly attested by Notary ensuring that he/she (The Bidder) will establish service centers at division level in the state of Uttarakhand within the 60 days from the date of work order/MOU.

18. The second party will have to provide the list and details of service centers to the Head Master of the school, DPOs and the State Project Office, SSA Uttarakhand. If the Bidder will not be able to establish the service centers in each divisional level (Garhwal and Kumaun) of Uttarakhand, the Performance Guarantee of the firm will be forfeited.

19. According to the Terms and Conditions of the tender, The Second Party (The Supplier) will provide Onsite warranty for 5 years on all the equipments from the date of the installation of equipments in the schools. The meaning of Warranty shall be as following:-

   “The vendor shall provide to the department free maintenance service from the date of the installation of the equipment which shall include preventive maintenance, repair/ replacement and free provision of spares, parts, kits, equipments excluding consumables as and when necessary from the date of satisfactory commissioning of the equipment by the vendor and the satisfactory acceptance by the school”.
The condition also applies towards system software and application packages delivered by the vendor along with the system.

20. Regarding any complaint about any equipment during the warrantee period, from any school, District Project Officer, SSA of concerned district will have to assure the registration and rectification of complaint. The Second Party (The Supplier) will have to resolve the problem within 07 (seven) days from the date of receiving complaint through telephonic call or in-written.

21. If the documents submitted by the Second Party (Supplier) are found or noticed to be false or lacking the necessary information as stated in norms/terms and conditions of the tender document, the Security Money/Performance Guarantee of the Second Party (The Supplier) will be forfeited and legal action will be taken against the supplier.

22. The Second Party (The Supplier) will supply and install all the equipments done in the selected upper primary schools within 60 days from the date of ‘Purchase Order’.

23. If the Second Party (The Supplier) supplies less numbers of equipments than pre decided numbers of equipments, two times of the rate/price of the equipments not supplied by the bidder shall be deducted while making the final payment to the bidder.

24. If the Second Party will supply and install the equipments after 60 days from the date of the issue of Purchase Order, following provisions of Penalty will be acceptable by him/her (The Supplier):

   a. 0.5 % of the Rate of the equipments supplied within 1 to 5 days (after 60 days from the date of issuing of the ‘Purchase Order) shall be deducted while making the final payment to the supplier.

   b. 1 % of the Rate of the equipments supplied within 6 to 15 days (after 60 days from the date of issuing of the ‘Purchase Order) shall be deducted while making the final payment to the supplier.

   c. 2 % of the Rate of the equipments supplied within 16 to 30 days (after 60 days from the date of issuing of the ‘Purchase Order) shall be deducted while making the final payment to the supplier.

   d. In the condition of delay in the supply of equipments after 30 days (after 60 days from the date of issuing of the ‘Purchase Order), security money of the supplier (Successful Bidder) shall be forfeited and the firm will be Black Listed.

25. All the terms and conditions described in the tender document will be accepted by the Second Party (The Supplier).

<table>
<thead>
<tr>
<th>Signature First Party</th>
<th>(Designation &amp; Stamp)</th>
<th>Signature Second Party</th>
<th>(Name &amp; Stamp)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Witnesses</td>
<td>1.</td>
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